

## Send Shipment to International Admissions Office Using eShip Global

## **Mailing Instructions**

The International Admissions at Concordia University-Wisconsin uses <u>eShipGlobal</u> for shipping documents to and from the institution. Please follow the instructions provided below to create an eShipGlobal account and send your document(s) to International Admissions.

## **How To Send Your Shipment To Concordia University-Wisconsin:**

- 1. Register for an account here, enter your information, and click Register
- 2. Login with your Email and Password
- 3. Click the document icon of the document you want to send (or click "Send Packages to University")
- 4. Type "Concordia University-Wisconsin" into the search box and select
- 5. Select "International Admissions" from the list of departments provided, then click Continue
- 6. Select preferred method of delivery and click Continue
- 7. Select method of payment (ex. Credit/Debit Card, Wire Transfer or PayPal), enter payment information, click Confirm Payment
- 8. To complete and ship your package, in your Shipment History, click 'Details' next to the associated order, and 'Print Label'.
- 9. You may schedule a pickup directly from your location with the chosen carrier by clicking on 'Schedule Pickup', or, you may drop your package off at a nearby carrier facility.
  - a. Drop off locations can be located by clicking on the 'Drop Off Locator' link at the top of the screen.

## **Questions?**

Please contact eShipGlobal Customer Support directly regarding any and all questions, or for any assistance required.

eShipGlobal's Support Representatives are available Monday through Friday, from 8:00 a.m. to 5:00 p.m. (CST) via email, phone, or live chat.

- o Email: studentsupport@eshipglobal.com
- o Phone: 800-816-1615 or 972-518-1775 (for US or Canadian callers); 001-972-518-1775 (for International callers)
- o or Chat online with a live representative

You may also refer to eShipGlobal's FAQ page for "Frequently Asked Questions" and answers.